

Pet Heaven Funeral Home, Inc.

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PetHeavenFuneralHome.com



Secure ID & Cremation Authorization Form

Pet Cremation ID# _____ Please read the terms and conditions (see page 2) before completing and signing this document.

Step 1: Owner/Pet Information

Owner/Authorizing Agent: _____ Pet's Name: _____
Address: _____ City/State/Zip: _____
Telephone: _____ Email: _____
Species: (check one): Dog Cat Other: _____ Gender: _____ Weight: _____
Breed: _____ Age: _____ Color: _____

Step 2: Private Viewing and Witness of Cremation

Pet Heaven Funeral Home has appropriate facilities for the pet owners and family to say their final good-byes. If you desire, you can also witness your pets private cremation. Please indicate below your desire to say good-bye to your pet or witness the cremation. (See Cremation Witness Acknowledgment Form) We will contact you for scheduling the date and approximate time of that cremation.

Say good-bye (initial one): Yes _____ No _____ Witness the cremation (initial one): Yes: _____ No: _____

Step 3: Cremation Authorization & Unclaimed Cremains Policy

I/We (please print name/s) _____ represent that I/We have the right to authorize the cremation of the above listed pet's remains and warrant that I/we, am/are the owner/s or an agent of the owner. I/We have read and understand the description of the different available cremation processes described on the Terms and Conditions for Cremation Authorization document (see page 2). To the best of my/our knowledge and belief this animal has not bitten any person or been exposed to rabies during the fifteen days preceding this date. By initialing the cremation option below, I/We authorize the following cremation:

Private cremation: _____ Communal cremation: _____ Family cremation: _____

I/We have read, understand and agree with the terms and service of both this document and the Terms and Conditions for Cremation Authorization document. Furthermore, I/We understand and acknowledge that if my/our pet's cremated remains go unclaimed for a period of 45 days after the cremation, they may be disposed of in a dignified and non-recoverable manner.

I/We agree to release, indemnify and hold harmless Pet Heaven Funeral Home, Inc., their successors, officers, share holders, directors, affiliates, agents, and employees from any and all liabilities, claims, costs or expenses arising from and related to the handling, cremation, and release as consistent with the directions, declarations, representations, authorizations, and agreements described herein. The obligations of Pet Heaven Funeral Home, Inc. shall be limited to the cremation of the pet as specified and authorized herein. No warranties, expressed or implied, are made and damages, if any, shall be limited to the amount of the cremation fee paid to Pet Heaven Funeral Home, Inc.

Owner/Authorizing Agent/s (print name/s): _____

Owner/Authorizing Agent/s (signature/s): _____

Step 4: Miscellaneous Information

I/We would like our pets name listed in the pet obituary (initial one): Yes: _____ No: _____

Print First and Last Name (maximum 26 characters) to appear in listing: _____

Item/s received with pet, but not cremated: Item/s: _____

Initial one — Returned: _____ Donated: _____ Discarded: _____ Cremated: _____

Step 5: Service Fees

1) Cremation Option \$ _____ 5) Other _____
2) Urn - _____ 6) Subtotal \$ _____
3) Engraving/Plate _____ 7) Tax \$ _____
4) Emergency Response _____ 8) **Total Due**

Step 6: Payment Information

Payment is due upon request for service. We will contact the number listed above when your pet's cremated remains are available to be picked up. A \$40 fee will be added for any returned check.

Date paid: _____ Cash Check (number) _____

Credit (circle one): VISA Master Card Discover American Express

Card#: _____ - _____ - _____ - _____ Exp.: _____ CVV#: _____

Name on card: _____

Billing Address: _____

Pick-Up & Return Information

Date of cremation: _____ Initials Recipient Name: _____

Date/Time of retrieval call: _____ Initials Recipient Signature: _____

Date/Time of pick up: _____ Initials Emergency Contact: _____

White: PHFH office

Yellow: PHFH crematory

Pink: Pet Owner/Authorized Agent

TERMS AND CONDITIONS FOR CREMATION AUTHORIZATION: The Cremation Authorization Form (page 1 of this document) is required to be completed and signed prior to the cremation of your pet.

CREMATION IS AN IRREVERSIBLE AND FINAL PROCESS: The pet is placed in the cremation chamber by the crematory staff, and using a suitable fuel that will create intense heat and flame (1400° - 1800° Fahrenheit) the body of the pet is reduced to basic compounds (calcium). During the cremation process, it may be necessary to open the cremation chamber and reposition the remains of the animal in order to facilitate a complete and thorough cremation. Upon completion of the cremation, all substances are consumed or driven off, except bone fragments; (calcium), metal or other non-combustible material, as the temperature is not sufficient to consume them. Due to the nature of the cremation process, any possessions or materials, such as collars, tags, microchips or surgical metals that are left with the animal and not removed prior to cremation may be destroyed or if not destroyed, will be disposed of by PHFH in a non-recoverable manner. The Authorizing Agent understands that arrangements must be made to remove any such personal possessions or materials at the time that the animal is received by PHFH.

Following a cooling period, the cremated remains shall be recovered by manual means, such as brushing, in order to retrieve the cremated remains from the cremation chamber. Although PHFH will make a reasonable and prudent effort to retrieve all of the cremated remains from the chamber, some dust and other residue from the process will be left behind. Active commingling cannot, by definition, occur with a private cremation. Active commingling will occur with communal cremation.

After the cremated remains are removed from the cremation chamber, the calcium compounds often will contain recognizable bone fragments. After those compounds have been separated from any other non-combustible material, they will be mechanically processed and pulverized. This process may cause incidental commingling of the remains with the residue from the processing of the previously cremated remains. These granulated particles will then be placed into a designated container based on the type of cremation identified on the front of this document.

CREMATION OPTIONS: A *private* cremation is a cremation procedure during which only one animal's body is present in the cremation chamber during the cremation process and all of the cremated remains of that pet and only that pet are returned to its owner and/or authorizing agent. A *family* cremation is a cremation procedure during which more than one pet from the same family and only pets from the same family are present in the cremation chamber together during the cremation process. All of the commingled cremated remains of those pets, and only those pets, are returned to their owner and/or authorizing agent. A *communal* cremation is a cremation process where multiple pets are cremated together in the cremation chamber. These actively commingled remains are not returned to the owners and are disposed of in a dignified and non-recoverable manner.

WITNESSING/VIEWING: Viewing a deceased pet and/or witnessing a cremation can be an emotional experience. Pet owners are assuming the risks involved and fully release PHFH from any liability. To the extent permitted by PHFH, the persons identified on a Cremation Witness Acknowledgment Form are authorized to be present prior to and during the cremation of the animal's remains. Witnessing of any aspect of the cremation and processing procedure shall be in compliance with all applicable laws and any safety regulations. If you desire witnesses, you must list the witness names, and all witnesses must sign an additional Cremation Witness Acknowledgment Form.

FINAL DISPOSITION OF CREMATED REMAINS: Following the cremation, the Owner/Authorizing Agent directs PHFH to undertake the actions that the Owner/ Authorizing Agent sets forth with regards to the release or disposition of cremated remains. Cremated remains shall only be released, delivered or disposed of by PHFH in a dignified manner, in accordance with the law, and with expressed oral or written consent of the Owner/ Authorizing Agent. That person understands that if no arrangements for the final disposition of the cremated remains have been made within 45 days after the cremation or if that person has not taken delivery of or caused the delivery of the cremated remains, or in the event the arrangements of the final disposition have not been carried out within that period because of the inaction of a party other than PHFH, then PHFH may dispose of those remains in any dignified manner.